

U of U On The Draw Move-In Guide

Welcome Home!

Welcome to U of U On The Draw. We hope you enjoy being a resident in the heart of Sugar House and take part in the beautiful city life. U of U On The Draw offers a unique opportunity to live close to campus and explore what Salt Lake City has to offer.

THE DRAW SERVICES

DESK SERVICES & CM SUPPORT

Your information desk is located within the Marriott Honors Community (MHC), which is situated on campus at 250 South Mario Capecchi Drive. The MHC Front Desk is open from 7 a.m. to 11 p.m., seven days a week while classes are in session. Our friendly desk and mailroom assistants can assist you with questions and equipment check out. In addition to the front desk, you can also contact your Community Manager (CM) between the hours of 5 p.m. and 7 a.m. with any emergency or immediate needs. CM phone numbers are provided at your first community meeting.

KEYS & DOOR ACCESS

Your room key and UCard allow you to access your room and building and should never be shared with anyone. If you misplace one, you can borrow a loaner from the MHC Front Desk. Loaner keys and temporary access cards are free for 30 minutes, or can be checked out for up to seven days for a \$10 fee. If you lose your key, we will change your locks and charge you a replacement fee (\$125).

If you are locked out Monday through Friday between 5 p.m. and 8 a.m. and on the weekend, contact your Community Manager and they can let you in.

MAIL

Your mailroom is located within the Marriott Honors Community (MHC) on campus. Students will not receive mailbox keys for The Draw, and should anticipate picking up their mail at the MHC, which is conveniently located near U/A parking lots and the Ft. Douglas Trax station.

First & Last Name
Unit Number
250 S. Mario Capacchi Drive
Salt Lake City, UT 84112

Mail is processed daily by the mailroom at MHC, and you will be notified by email when something has arrived for you. Packages are only kept for seven days before being returned. Perishable items are returned after 24 hrs.

Note: We cannot share addresses with friends, parents, or family members. Please share your address as needed so that care packages or other fun items find their way to you.

WHAT IS U OF U ON THE DRAW?

The apartments are located three miles from campus in the heart of Sugar House at 2120 S 1300 E, Salt Lake City UT, 84106. The apartments are located near Sugar House Park, Sugar House Shopping Center, and The Commons at Sugar House. While The Draw is located off campus, the apartments are completely managed by Housing & Residential Education (HRE). University of Utah apartments have staff members hired through HRE to support residents of the community and provide opportunities to connect and engage with campus life.

IMPORTANT CONTACTS

Housing & Residential Education

Mon - Fri, 8 a.m. - 5 p.m.
801-587-2002 | info@housing.utah.edu
www.housing.utah.edu

Marriott Honors Community Front Desk

Open 7 a.m.-11 p.m. | 801-587-8444

Kahlert Village Front Desk

Open 24 hours* | 801-585-1264
*hours will vary during holiday or break periods

Spenser Richison | Resident Director
801-587-2945

Community Managers

801-842-6332

After Hours Emergency Maintenance

801-587-2000

THE DRAW AMENITIES

In-Unit Laundry

Laundry machines are in your unit! You will need to supply your own laundry detergent/other products and ensure machines are maintained.

Weight Room

Full Kitchens in Unit

Private Bedrooms

Community Lounge

Pool Tables and TV with Xfinity streaming service

Outdoor Balcony with Mountain Views

Get social with HRE!

@UOFUHOUSING



RESOURCES

The U offers many resources on campus for students to utilize including U Career Success, the Women's Resource Center, the Counseling Center, and so much more. Below are some of the resources housed within HRE spaces.

EQUITY LOUNGE & LIVING ROOM

While all of our residential and community spaces are inclusive, The Equity Lounge & Living Room are dedicated spaces that house the Social Justice Advocates to further promote inclusivity and encourage you to embrace your identity.

Lounge (EL):

Located on the ground level of Benchmark 820

Living Room (ELR):

Located on the first floor of Kahlert Village

Hours for EL and ELR: Sun-Thurs, 3-11 p.m.

TECHNOLOGY RESOURCES

Computer Lab:

Located on the ground level of Benchmark 820

Creative Commons by Adobe:

Located on the first floor of Kahlert Village

Printing Services:

Printing is available to students in the Benchmark Computer Lab, UPrint in the Marriott Honors Community, and RedPrint in Kahlert Village.

TRANSPORTATION FOR HOUSING RESIDENTS

ON-CAMPUS TRANSPORTATION

CAMPUS SHUTTLES

Campus shuttles are a free and convenient weekday service for you and campus guests! Shuttles have a late night service as well with a reduced schedule but do not run on the weekends or holidays.



The campus shuttle system transports students all over campus. For routes and information: commuterservices.utah.edu

Wondering where your shuttle is? Track your shuttle!

To track all campus shuttle locations live, view estimated times of arrival, and find nearest stops, visit uofubus.com

SAFE RIDE

SafeRide is a free after-hours service for students managed by Commuter Services. It is operated by University student employees. SafeRide functions similarly to other rideshare programs like Uber or Lyft but only operates within university boundaries and will drop off at U of U The Draw, Monday - Friday from 6 p.m. - 12:30 a.m. Visit commuterservices.utah.edu for information on how to request a ride.

OFF-CAMPUS TRANSPORTATION

SLC PUBLIC TRANSPORTATION

The university's agreement with UTA provides students access to UTA buses, light rail (TRAX), and commuter rail (FrontRunner) trains at no additional cost. **When boarding and exiting, tap your UCard at the scanners on either end of the TRAX platform or at the bus entrance.**



The 213 UTA Bus runs every 30 minutes directly across from U of U on The Draw. The ride to campus is approximately 15 minutes and is free with your UCard. Buses run around parts of campus, and there are TRAX stations in front of the MHC, Huntsman Center, and the Rice-Eccles Stadium.

Bus and TRAX schedules may be found on the buses, at the TRAX station, or online at www.rideuta.com. Download the Transit app to plan your trip. Just type in where you are, where you would like to go, and the time you want to leave and arrive.

REMINDER: You must use your UCard to tap on and off the card readers located on buses and train platforms.

PARKING

If you choose to bring a vehicle to campus, you must purchase a parking pass from Commuter Services. A variety of permits are available to housing residents. Residents are encouraged to utilize TRAX, UTA buses, and campus shuttles as a more sustainable form of transportation. For more information on parking or to purchase a parking pass online, please visit Commuter Services' website: commuterservices.utah.edu

PARKING AT THE DRAW

An on-site, above ground parking garage is available to U of U On The Draw residents, and the cost is included in your academic year rate. Parking is covered, except for the roof level. There is limited street parking in the area.

PARKING ON CAMPUS

Once you purchase a permit through Commuter Services, your license plate is your permit

GUEST PARKING ON CAMPUS

Guest parking passes for campus may be purchased through the Commuter Services' website.

BICYCLE PARKING

Each U of U On The Draw apartment is equipped with a storage closet that may be used for bicycle storage.



The university offers free outdoor bicycle parking within 50 feet of almost every building. Cyclists are also welcome to utilize the secure bicycle lockers located at certain buildings and parking garages. Visit map.utah.edu to find bicycle parking options near you. Bicycles locked to anything other than bicycle racks will be impounded.

BICYCLE REGISTRATION

U community members can register bicycles, which can aid in the recovery and return of the item, through University Police. Visit police.utah.edu/property-registration/

DINING SERVICES

Being a resident of The Draw puts you in the center of the Sugar House neighborhood! As an off-campus resident, you have access to a variety of dining locations on and off campus! Enrolling in a meal plan is an easy and convenient service that will allow you to dine at all the newest locations on campus! The Draw residents will be able to select from one of eight meal plans:

- Semester Block 40
- Semester Block 150
- Weekly Plan 8
- Weekly Plan 15
- Weekly Plan 21
- Flex 200
- Flex 300
- Flex 400

ON-CAMPUS DINING HUBS

You can use your meal plans on campus through meal taps, transfers, and flex dollars. Traditional meal taps can be used at our two buffet-style dining rooms on campus, the United Table in Peterson Heritage Center and Urban Bytes in Kahlert Village. If your meal plan allows transfer meals, you can dine at a variety of locations across campus including Miller Café in Lassonde Studios, the Marriott Honors Market in the Marriott Honors Community, Crimson View in the Union, and the Student Life Center. You can also use flex dollars anywhere on campus. For more information about residential meal plans and dining locations, visit housing.utah.edu/dining

GROCERY STORES

Living off-campus gives you access to a number of grocery stores within just a few short blocks! You can also hop on a UTA Bus for free with your UCard to take you anywhere around SLC.

- City Target—2236 S 1300 E STE D-1, Salt Lake City, UT 84106
- Whole Foods Market—1131 E Wilmington Ave, Salt Lake City, UT 84106
- Natural Grocers—1033 E 2100 S, Salt Lake City, UT 84106
- Smith's Food and Drug—922 E 2100 S, Salt Lake City, UT 84106
- Fresh Market—1638 S 900 E, Salt Lake City, UT 84105
- Macey's Parleys Way—2040 S 2300 E, Salt Lake City, UT 84108



GETTING CONNECTED

REGISTER & CONNECT YOUR DEVICES

U of U On The Draw

Each apartment has access to XFINITY internet. You will receive instructions on how to set up your account and access once you move in. A base internet package is provided for all residents at no charge, but you can also increase your speeds for an additional cost. Each bedroom also comes pre-wired with one ethernet cable. For issues or assistance with your XFINITY service, contact University IT or the Campus Help Desk at 801-581-4000 x 1.

On Campus

There is Wi-Fi access in every building on campus. To determine which network your device should connect to, visit: onboard.utah.edu. For questions or issues, check it.utah.edu/help/ or contact the Campus Help Desk at 801-581-4000 x 1.

WIRED INTERNET CONNECTION

Your room also has a wired internet connection available. If you would like to utilize this, please call the Help Desk 801-581-4000 x1 to activate the wall port. That's it! You will need to provide an ethernet cable to connect to your computer. If the wall jack/plate looks broken, please fill out a maintenance request or call our office at 801-587-2002.

XFINITY ON CAMPUS (XOC)

Brought to you by Xfinity on Campus (XOC), students can opt into this service for the academic year. Sign up via Housing U in CIS.

INTERNET TIPS - BE A GOOD WIRELESS STEWARD

DO	DON'T
<ul style="list-style-type: none">- Use XFINITY- Use wired connection- Contact Campus Help Desk for assistance connecting devices	<ul style="list-style-type: none">- Bring personal Wi-Fi routers and hotspots- Use wireless printers- Connect wireless media players (AppleTV, Chromecast, etc.) as wired

University Information Technology
801-581-4000 | helpdesk@utah.edu
www.it.utah.edu

WHAT IF SOMETHING IN MY ROOM IS BROKEN?

If you see an issue in your room, report it immediately by following these steps:

1
Navigate to the menu on housing.utah.edu

2
Scroll to "Residents"

3
Click "Maintenance Request"

Or scan the QR code



OVERNIGHT GUEST POLICY

Have a guest you'd like to stay overnight? Residents are allowed up to ten (10) overnight guests per semester for no more than three (3) days in a row. Residents may have one (1) overnight guest at a time. Overnight guests must be approved by all room or suitemates prior to their stay. After guests are approved, guests must be registered in Housing U in your CIS portal five (5) days in advance. More information about overnight guests and how to register them can be found online.

housing.utah.edu/living-the-u/guest-registration/

TAILGATING FREE ZONE

Residential buildings are locked 24 hours a day and are only accessible to students who reside in the building. Tailgating is when you let someone in the building without an escort. All visitors should be escorted in and out of a building by a resident. Do not let people in a building if they don't have tap access to get in. It's not rude to be safe!

UCARD

You're a tap away from lots of great stuff! Use your UCard to get into the dining halls, use your flex dollars, or use a transfer meal. Plus your UCard is what allows you to use SLC public transit for free.

UCard Services
801-581-CARD (2273)
www.ucard.utah.edu

TOBACCO FREE CAMPUS

The University of Utah is a tobacco-free campus. Smoking and the use of any tobacco product (including e-cigarettes) is prohibited on all university property and in any outdoor area controlled by the University. These areas include all university residence hall and apartment buildings. This rule is applicable 24 hours a day, seven days a week. To get help quitting, please visit tobaccofree.utah.edu

SAFETY AND SECURITY

University Police & Security are here to help make your experience on campus a safe and pleasant one by patrolling, safeguarding your security, and offering programs and resources.

University Police & Security
Immediate Response/Dispatch:
801-585-COPS (2677) or 911
Non-emergency: 801-585-2677
publicsafety.utah.edu
While off campus: 911
Non-emergency: 801-799-3000

CAMPUS COURTESY ESCORT

Campus courtesy escorts are always available as a resource to students while on campus. You can request an escort to your residence hall, car, or any campus building by calling 801-585-COPS.

CAMPUS ALERT

The Campus Alert system sends text messages to notify students of any safety threats, weather conditions, or other important updates to keep students informed. This system is also used to send any housing specific instructions to residents. All students are automatically signed up for this service. Visit campusalert.utah.edu to learn more.

CLEANING SERVICE

To help maintain our facilities for years to come, the HRE custodial staff will clean the common spaces of The Draw throughout the academic year. Cleaning of individual apartments are the responsibility of the residents.

GARBAGE AND RECYCLING

There are garbage rooms on each floor that you to which you will have access. You will need to bring your garbage here to dispose of it.

FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT (FERPA)

HRE is obligated to protect student information in accordance with FERPA. If you would like to allow individuals to access your Housing U account to pay your bill, you will need to release your FERPA rights through Housing U in CIS. FERPA only allows others access to the student's relevant financial information. Additionally, FERPA applies to minors enrolled in the University. Once logged in, select "FERPA Consent Release Form," check Housing and Residential Education as an area of release, and create a pin. Please remember to only share your PIN with people whom you would like to have access to your account. Contact the Office of the Registrar for more information about FERPA.

Office of the Registrar
801-581-5808
registrar@utah.edu
registrar.utah.edu

PAYING HOUSING BILLS

All housing and meal plan charges are included with your tuition bill. This bill will be paid through the Office of the Bursar. The HRE office does not accept payments. You can view your tuition bill online in CIS. All housing and meal plan charges are due when tuition is due, unless you have signed up for a payment plan. Learn more at housing.utah.edu/apply-reserve/rates-n-housing-account/

For questions about charges, contact the HRE office. For questions about payments, contact the Office of the Bursar.

POLICIES

All students have the responsibility to abide by university and HRE policies and to report safety concerns and policy violations that are taking place in their room, suite, floor, and/or building. You should know that there are consequences for making choices that violate community standards.

You are responsible for all policies outlines on our website and housing contract. More information about the student accountability process and our policies can be found in the Residence Hall and Apartment Policies section of our website at housing.utah.edu/living-the-u/resident-policies-responsibilities/.

You are also responsible for following the University of Utah's Student Code, which can be viewed at deanofstudents.utah.edu/conduct/. Students are also responsible for continually updating their personal information and emergency contact information in Housing U as needed.